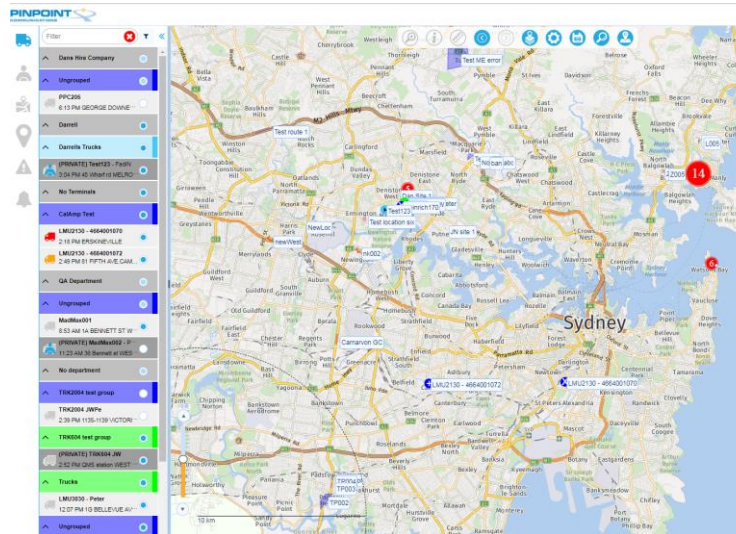


Web AVM 4 – short release update 28th September 2018



AVM 4 Release Update September 2018

Summary of AVM 4 improvements for release

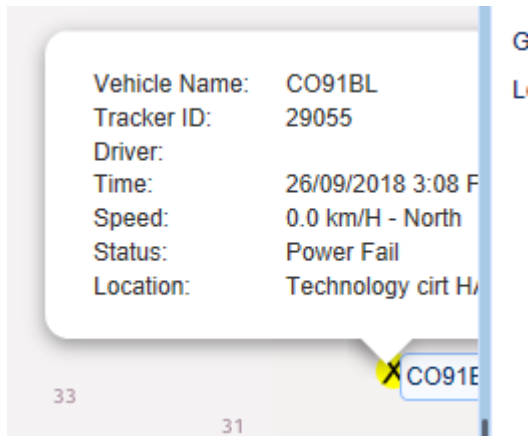
AVM Feature	Summary
Vehicle Bubble	The vehicle bubble is no longer cut off if you click on a vehicle that is close to the edge of the screen. The screen will now move to accommodate the bubble.
Tracker Firmware Details	Now when you look at the details tab for the Vehicle the firmware version will be available. This information is useful when logging a case with our help desk. Later version firmware may be available for your device that adds new features or addresses bug fixes.
Vehicles Not Heard From Report	This report now includes a “Battery Voltage” field. . A voltage value of less than 9V in a 12V vehicle and 20V for a 24V is a good indicator that the vehicle battery is flat.
Operations with Sensor Report	This report now can run for up to a month rather than just 7 days. The operations with sensor report is ideal for comparing utilisation of different vehicles, for example PTO duration on similar vehicles.

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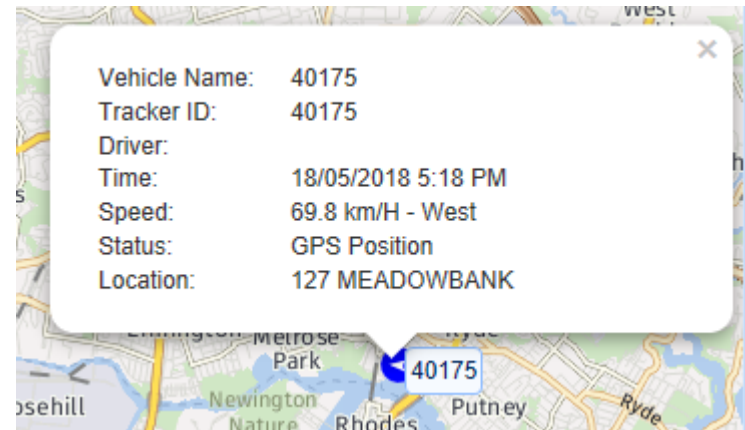
Vehicle Bubble

When you click on a vehicle icon on the screen that is close to the edge of the map screen the screen will move so you can see the entire bubble.

What used to happen was the bubble would be cut off



Now the screen will move to allow the entire bubble to show on the screen.



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Click on the vehicle to display the “Details” Tab, to see the **Firmware Version** click on the button and the version is displayed



Vehicle

Name: Fred 16012403370
Tracker ID: 29113
Vehicle Id: Not set
Rego: Not set
Odometer: 12484
Eng. Hours: 315

Notes:

Firmware Version TRK2004 V4.25

Firmware version



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Tracker Not Heard From Report

Under the reports tab:

1. Click on Manage
2. Select the “Tracker Not Heard From Report



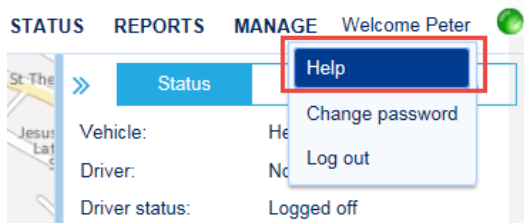
There is now a “**Battery Voltage**” column included in the report

Vehicles not Heard from Report									
Vehicles not heard from report 27/09/2018 09:02:02 Creation time: 27/09/2018 9:02 AM Report parameters: Timezone: (UTC+10:00) Canberra, Melbourne, Sydney; Lower threshold: 24 0; Upper threshold: 72 0 Total number not heard from > 24 hours and < 72 hours: 1 Total number not heard from > 72 hours: 11									
Vehicle Name	Driver Name	Last Location	Last Location Time	Last Status	Battery Voltage	Rego Number	Tracker Id	Vehicle Id	Department
Vehicle(s) not heard from > 24 hours and < 72 hours									
62500	No driver	Retreat rd BALALA	25/09/2018 15:35:46	GPS Position	3.4		62500		No department
Vehicle(s) not heard from > 72 hours									
40175	No driver	127 MEADOWBANK	18/05/2018 17:18:52	GPS Position	3.4		40175		No department
41115	No driver				0.0	10003	41115		No department
61503		Silverwater Office SILVERWATER	05/06/2018 13:46:19	Power SaveOn	12.2		61503		No department
Alan-Temp		Silverwater Office SILVERWATER	18/05/2018 13:17:15	GPS Position	13.6		29200		No department
Andrew-Temp		19-21 RIVERWOOD	25/05/2018 10:00:08	GPS Position	13.4		29198		No department
John-Temp		Silverwater Office SILVERWATER	25/05/2018 10:11:40	GPS Position	13.8		29199		No department
Matt 50090	No driver	Silverwater Office SILVERWATER	31/08/2018 15:43:11	Power SaveOn	13.2		50090		No department
Matt-Temp	No driver	Silverwater Office SILVERWATER	18/07/2018 15:45:42	Firmware updated	12.2		29196		Sales Department
TRK 40002	No driver	12 Potter ave EARLWOOD	29/08/2018 10:43:08	GPS Position	0.0		40002		No department
TRK130 Test	No driver	Silverwater Office SILVERWATER	10/08/2018 15:12:27	Power Fail	376.0		60200		No department
TRK604 40003	No driver	Silverwater Office SILVERWATER	31/07/2018 14:15:37	Power Recovered	11.6	10003	40003		No department
Report explanation: This report details tracking devices that have not made contact for longer than the selected thresholds.									

Web AVM 4 - Training and Support

Training can be provided initially by your Account Manager, along with support from the Pinpoint team anytime by calling 1300 728 882.

For group training and specific requirements email training@pinpointcomms.com.au and our Training Manager will contact directly to arrange a suitable time for training.



Help link: there is a help link available on every page of Web AVM 4 for online support.



Pinpoint customer user guides can be found online by visiting the below link:

Web AVM 4 – <http://www.pinpointcomms.com.au/training/online-learning>

September release note:

This release will also include a variety of bug fixes and improvements to the existing features of Web 4



If you are experiencing issues logging into Web AVM 4 after the minor release outage, please contact your Account Manager or Pinpoint Support on 1300 728 882.