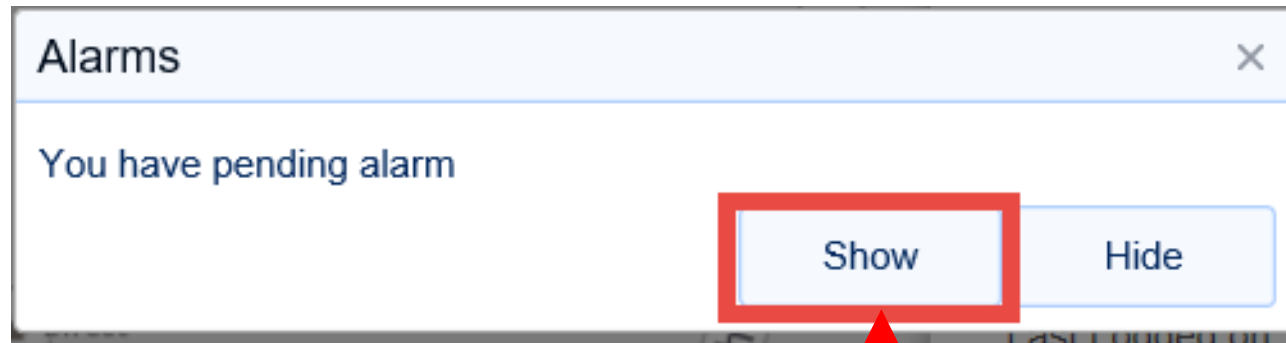


Duress Response AVM 4

When duress alarm is activated the following window will pop up and an audible alarms will start.



Click on SHOW to be taken to the Alarm Screen

When a Driver uses the in vehicle or portable Duress Alarm you will see the following on your screens

Details of the Duress are displayed in the left column

The screenshot shows the Pinpoint Communications software interface. The top navigation bar includes 'STATUS', 'REPORTS', and 'MANAGE' menus, along with a user profile 'Welcome Pinpoint@Ee'. The main area is a map of a city with various streets and landmarks. On the left side, there is a vertical toolbar with icons for a truck, a person, a location pin, a warning triangle, and a red bell. A red box highlights the red bell icon. Another red box highlights a pop-up window displaying the alert details: 'GPS Position 16012404783 9/03/2018 4:08:38 PM'. On the right side, there is a section titled 'Alerts Details' with fields for Message, Vehicle, FleetId, Time, Driver, Phone, Speed, Direction, and Address.

The Alarm Bell will become **red**, if you are not on the Alarm Screen click on the red bell.

Left clicking on the **Red** cross to the left of the duress and click on **SHOW**, this will show you on the map the location where the duress was sent from.

The screenshot shows a software interface for GPS tracking. On the left, a sidebar contains a 'Filter' button with a red 'X' icon and a 'GPS Position' section with a 'Show' button highlighted by a red box. Below this are options like 'Find', 'Show last 1 hour', 'Show last 4 hours', 'Show last 8 hours', 'Show Trips Over Last 24 Hours', 'Show custom date range', 'Track', 'Show in Google', and 'Show Persons on Board'. The main area is a map of Parramatta, Australia, with several blue 'X' markers. A red box highlights a specific marker, and a red arrow points from the 'Details of the duress signal' caption to this marker. A white information popup window is open over the marker, displaying the following details:

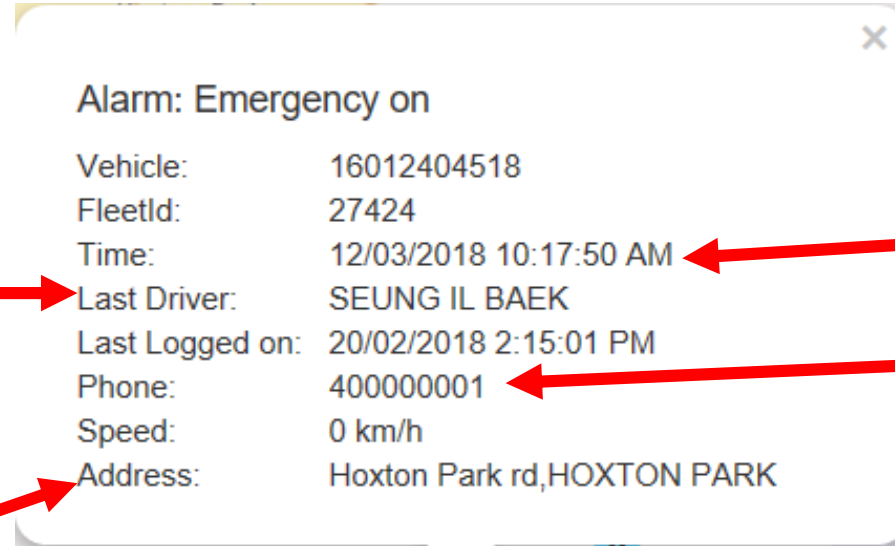
Alarm: GPS Position	
Vehicle:	16012404783
FleetId:	27872
Time:	9/03/2018 4:08:38 PM
Last Driver:	SEUNG IL BAEK
Last Logged on:	9/03/2018 4:10:26 PM
Phone:	400000001
Speed:	0 km/h
Address:	162 Silverwater rd (a6),SILVERWATER

On the right side of the interface, there is an 'Alarm Details' section with the following information:

Message:	GPS Position
Vehicle:	16012404783
FleetId:	27872
Time:	9/03/2018 4:08:38 PM
Driver:	SEUNG IL BAEK
Phone:	400000001
Speed:	0 km/h
Address:	162 Silverwater rd (a6),SILVERWATER

Details of the duress signal

The information provide the bubble are as seen below



Name of the last logged in Driver

Time and date of the duress signal

Driver Phone Number

Address where the duress was sent from. If there is no address available Longitude and Latitude will be displayed.

Once you have responded to the duress it can now be cleared



Click on the icon highlighted above.

You can now enter the details of the response to the duress and click OK

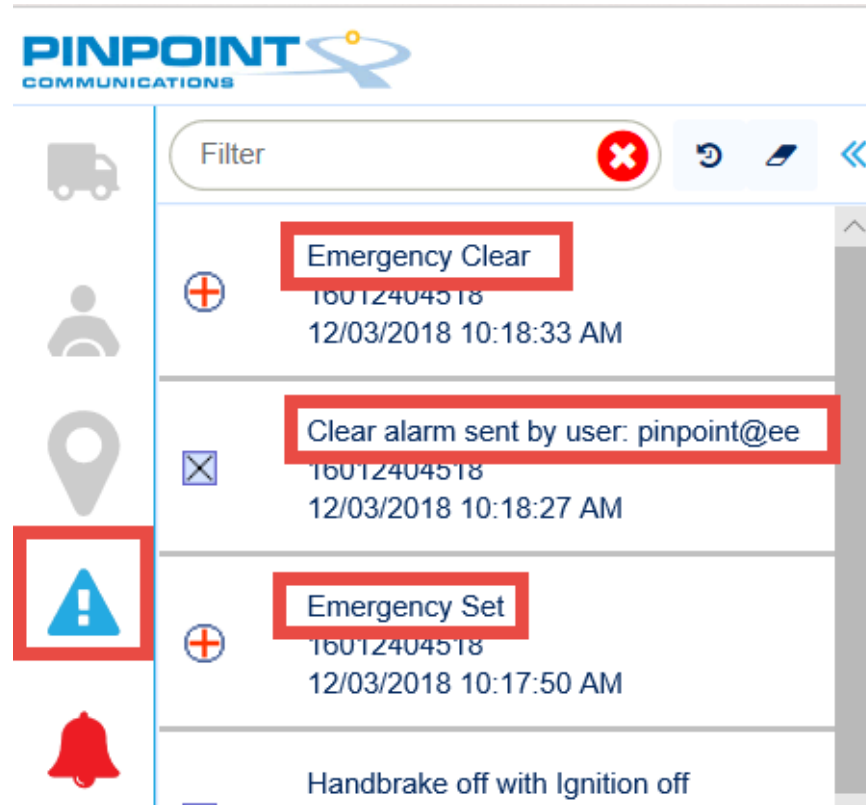
Clear Alarm ×

Name:*

Reason:*

Test alarm sent by driver

If you click on the Alerts icon you will see the three states of the alarm with time date stamp.



The Duress is cleared

The control sent the clear signal

The Duress was activated